

Press Release

Black Box Dentistry Putting Human Factors into Practice

The TurnPoint team delivered the first Black Box Dentistry course at London Heathrow on the 17th January 2019.

The course was received with overwhelmingly positive feedback from the dozen delegates, all rating the course as 'Excellent'.

The course was co-created by dental and aviation professionals at TurnPoint with a view of providing Dental professionals an insight into Human Factors through an aviation lens. The intention of the course is to facilitate understanding of how humans operate in challenging environments and offer the experience and learning of the aviation industry which has developed effective strategies to manage risky and stressful situations in a systematic way.

Aviation best practice has previously been applied to other healthcare professionals in the NHS such as surgeons, however dentists, to date, have not benefited from these interventions as much. The challenges faced by dentists and dental nurses are unique and we feel that aviation has a lot to offer this industry.

As well as highly relevant workshops facilitated by dentists and pilots, the delegates spend time in a flight simulator to give them a true insight into the working environment of pilots and some of the challenges faced.

The next Black Box Dentistry courses will be held on the 1st March and 4th April. These can be booked via our website <https://turnpoint.aero/dentistry/> for an introductory offer of £399 (normal price £499). This discounted rate is available until the 25th January 2019.

We can offer bespoke dates for group bookings and to deliver Black Dentistry Courses at your chosen training location. For any further queries, contact the team on hello@turnpoint.aero.

This course contributes six hours towards your Continuous Professional Development (CPD).

NOTES FOR EDITORS

TurnPoint Ltd was co-founded by Andrew Perkins and Richard Garner in 2017. Both Andrew and Richard are experienced commercial pilots who also train and develop pilots as part of their roles at a major airline.

TurnPoint offers services in training, recruitment and aviation consultancy. We work directly with aviation organisations as well as offering training and insight to other sectors. We are passionate about sharing best practice from the aviation industry and making it applicable to different industries.

About Andrew Perkins

As well as his role as a pilot and CEO of TurnPoint, Andy is also the Chairman of the British Gliding Association, Vice-Chairman of the Air League, and a Trustee of the Philip Wills Memorial Trust. Andy has enthusiasm in abundance with sporting and charitable endeavours. He has a unique ability to make things happen, using his talent and network to develop individuals. He has 20 years of professional flying experience as well as experience in recruitment, CSR and training across many aviation disciplines.

About Richard Garner

Richard, a co-founder of TurnPoint, is an experienced Human Factors trainer and Airline Captain. He is also a Training Captain with over 20 years' experience in training and recruitment.

About Dr Ganase Dharrie-Maharaj

Gan qualified from the Royal London Hospital in 1993 and then went on to complete an MSc in Endodontics at Guy's hospital in 1999. He also completed a Masters in Medical Law (LLM, Cardiff) in 2013. He works in referral Endodontic practice as well as in general practice. In addition, Gan is a clinical demonstrator in adult oral health, back at The Royal London Hospital and for the past 6 years, he has produced expert witness reports for both the MDDUS and the GDC. Gan has been working with the TurnPoint team to apply Human Factors theory to dental practice and is a strong advocate of applying aviation best practice to managing risk and reducing errors in dentistry.

Wider TurnPoint Team

We also have a team of dedicated aviation professionals made up of pilots, psychologists, HR professionals and other specialist trainers who we work with regularly to design and deliver training and recruitment solutions.